

Shelby County Community Theatre

Ticketing and Seating Policies

Box Office/Lobby opens 1 hour before show. House opens 1/2 hour before show.

PURCHASING TICKETS: Tickets go on sale 3 weeks prior to opening performance.

Advanced tickets may be purchased online or by phone using a debit or credit card.

Subject to availability tickets may be purchased at the box office at the time of performance using cash, check, or debit, or credit card.

FLEX PASSES: Flex Passes are not tickets. You must make a reservation for the date and time of the performance you wish to attend. You must have one (1) Flex Pass for each ticket you request. Each Flex Pass card or email displays a code which must be entered to complete your reservation request. If you are unable to complete your transaction online, please contact the theatre office at (502)633-0222.

LATE ARRIVALS: Please plan to arrive at least 15 minutes prior to scheduled show time. As a courtesy to the cast and other patrons, there will be no late seating for performances.

CANCELLATIONS: In the event that you are unable to keep your reservation, please contact the theatre office at (502)633-0222 to discuss an exchange of your tickets. When a performance must be cancelled due to inclement weather or other circumstances, SCCT will make every attempt to contact you to make arrangements for an alternate date or an alternate show.

HANDICAPPED ACCESSIBLE SEATING: Please note that the theatre is not equipped with an elevator or lift. Accessible seating for MainStage productions, including companion seats, is limited and available in the front row only. Only one companion seat is permitted per party. In order to purchase a companion seat, a handicapped accessible seat must be selected within the same transaction. Handicapped accessible seats will be sold to the general public in the event that other non-accessible seats are already sold. Please call box-office to discuss size of wheel chair, walker, etc.

CHILDREN: Every guest must have a ticket for a designated purchased seat. Children are not allowed to sit on laps. Children must be able to sit quietly throughout the performance. Unless a performance is clearly geared to children, SCCT recommends only bringing children aged 7 or above to performances. If you are unsure of the suitability of a particular show for children, please contact the theatre office at (502) 633-0222 prior to purchasing tickets.

GROUP RESERVATIONS. Contact the theatre office for details.